

Hear & Now

Winter 2017



Karen's Winter Care Kit



Karen Leader is our financial manager most of the time, but she is also our up-front lady in Tokai and on Wednesday afternoons, in Wynberg. She is an absolute star in our work family.

She is our Mama-Bear who keeps us in line and makes sure that our accounts are kept in order. She is passionate about caring for our patients once they too become members of the Hearing Clinic Family.

As she is often the first to see what our clients struggle with, she has designed a Winter Care Kit which help address a few of the typical frustrations with hearing aids especially during winter.

The Care Kit costs only R150 and includes the following:

- A magnifying glass,
- A battery tester,
- A multi-purpose cleaning brush,
- A silica tablet,
- A cleaning cloth,
- A pack of batteries of your choice and a gift from us to warm your heart this winter.

Stock is limited! Available at Wynberg, Tokai and Fish Hoek.

The Hearing Clinic Family App

Let it not be said that we are living in the dark ages! Francis Slabber & Associates is the first Audiology Practice in South Africa to launch their own Smart Phone App!

Hopefully it will make living with hearing loss and hearing aids a little easier. You can download the App for free from the Apple App Store or from the Google Play Store. Register using your email address and pronto, you have us at your fingertips. Please try it and let us know what you think!

Request appointments

Request an appointment at a time and place you'd prefer for whatever you need. You will be asked when, where and who you'd like to see and receive an email to confirm that you have sent the request. You will then either receive an email to confirm that appointment, or we will contact you if that appointment time is not available. Please remember that we can only respond to requests during normal office hours.

Chat to an Audiologist

Now, you can send a quick chat to see whether it is really necessary to come and see us in person or whether we can help you by just giving you some good advice and instruction. We will try to help you via the chat platform to avoid unnecessary visits and charges.

Troubleshooting Guide

Why not just look it up? Have a look at what problem you are experiencing and see what is necessary to solve it. For example: How do I clean my Hearing Aid or My Hearing Aid is not working, and many more typical questions and answers. Still not working? Just request an appointment.

Hearing Loss and Hearing Aids

Interesting articles and videos on how your ear works, how hearing loss happens and links to each of the YouTube videos of the specific brands where you can find user instructions and product information. Also available are links to our support partners who address the issues that we can't.

Your opinion is important and therefore is even a place for you to rate our service and let us know what you think or need. We are of course, as always just a phone call away, so if you are not feeling strong about Apps, don't despair, nothing has changed!

Remember to update your insurance cover for your hearing aids



Wynberg: 30 Constantia Road
Monday to Friday 8h30 – 17h00
021 797 7948

Claremont: 19 Belvedere Rd
Mon / Wed / Fri 9h00 – 13h00
021 797 7948

Fish Hoek: Vallyland Centre
Mon - Fri 8h30 – 16h30
Thursday 8h30 – 13h00
021 782 3322

Tokai: Tokai Village, Vans Road
Tues & Thurs 8h30 – 16h30
021 715 5623

NEW: Camps Bay: Camps Bay Medical Practice
The Promenade, Victoria Road
Wednesday 9h00 - 14h00
021 797 7948

Our Audiologists

Registered with the HPCSA and SAAA

Francis Slabber

Elisha Berridge

Celeste Leveson

Beth Cockcroft

Sarah Buitendag